

Web tool provides quick overview of the company's communications

Telia Reflex helps you to optimize the company's telecommunications and lower telecom costs. Meanwhile, easier invoice handling reduces resource consumption in your administrative procedures.

Helps you find new solutions

All companies strive to achieve the best possible cost control. Some companies also find new solutions that improve efficiency. The more information you have, the easier it is to achieve savings.

For example, with Telia Reflex you can follow up on traffic by call type within Sweden, by country for international calls, or by time period. You also get answers to questions such as:

- What is the total cost of phone calls for the company?
- What subscriptions does the company have – both landline and mobile?
- To which individuals are the subscriptions associated?
- Are costs linked to the right cost center?
- Are there seasonal variations in traffic?

Analysis on four levels

With Telia Reflex you can analyze data on four different levels:

- Total telecommunications for the entire Group
- Telecommunications within a certain company or unit
- Telecommunications and costs within the frame of a certain invoice
- Call costs, etc., for a certain subscription

Here's how Telia Reflex works

Telia Reflex offers the following main functions:

- **Analysis.** This is where you gather information about telecommunications for the company or Group, as well as the fixed subscription costs. You can analyze raw data and present the results in various ways, such as graphs.
- **Invoices.** This module allows you to review Telia's invoices for your company. Convenient electronic invoice processing simplifies administration, saving time while allowing you do your part for the environment.
- **Subscription.** This is where you can supplement existing information with personal data, which links personnel and certain coding information to each subscription.
- **Cost breakdown.** You can break down costs by cost center, such as a project or a supervisor section. You also gain access to a number of different reports.

Practical calculation tool

Most places in Telia Reflex that present numerical data allow you to download the information to your own computer. You can export the figures to a spreadsheet in Microsoft Excel, where you can twist and turn the data any way you like, and even produce customized charts and graphs.

Multiple access levels

Different users can be assigned different authorizations in Telia Reflex. The administrator role provides the capability to complement a company's subscription registry with cost centers, for example, which facilitates processing of statistics.



Telia Reflex

There are two types of viewing authorizations:

- One that permits the user to view the company's invoices and conduct simpler analyses
- One that permits the user to also view all of the company's facilities

Customize with supplementary services

Do you want to analyze your telecommunications in even greater detail? Take advantage of one or more of the supplementary services for Telia Reflex!

Telia Reflex Direct Dial-in ISDN

You can see the calls broken down by extension on the invoice.

Telia Reflex Call Meter

Add meters to subscriptions prior to invoicing. You can also receive alerts for abnormal values.

Telia Reflex Call Specification

You can obtain detailed information for each call on the invoice – number called, start time, call time, and cost. Only available for fixed-line telephony.

Would you like to know more about Telia Reflex? Visit us at www.telia.se/reflex and watch our demonstration of the service. You can also contact your sales associate at Telia or Telia Reflex Support at Reflex-support@telia.se. Order Telia Reflex via our web order form at www.telia.se/reflex